



ZIPWIRE CHALLENGE FREQUENTLY ASKED QUESTIONS...

Is there an age restriction...?

No. However, all minors must be accompanied by a parent or guardian at both the launch point and the landing zone. Under no circumstances may children be left in the care of zip line staff.

Also, it is important to note that these activities can be mentally and physically challenging.

Is there a weight restriction...?

Yes, participants must weigh between 6 stone (38kg) & 17 stone (107kg) in order to zip.

Participants will be fitted with a chest harness and waist harness and helmet.

ALL participants will be weighed on arrival to ensure that the minimum or maximum weight restrictions are met. Please note that if you do not meet the weight requirements, no refund will be given.

Also, it is important to note that these activities can be mentally and physically challenging.

Can people with a disability or medical condition take part...?

Yes. We are committed to making our zip slide accessible to as many people as possible and welcome participants with disabilities or medical conditions. We are happy to discuss individual requirements and circumstances; however, we recommend that you consult your GP or healthcare professional before booking.

It is important to understand what participation involves. The harness is fitted around the hips and waist, and your full body weight will be supported by the harness throughout the duration of the ride.

Participants travel along the zip wire at approximately 25-35 mph and are brought to a stop manually using a braking line. This can result in a noticeable jolt on landing, which may place strain on the body. Anyone with existing medical conditions, particularly back, neck, joint, or musculoskeletal issues, should seek medical advice before taking part.

If you have any questions about suitability or require additional assistance, please contact us and we will be happy to help.

What should I wear, is fancy dress allowed..?

Obviously, the weather can be unpredictable and there is an element of waiting around so we advise participants to wear comfortable clothing and footwear, which will keep them warm and dry.

Fancy dress can be accommodated where harness, helmet, etc. can be fitted over the costume. However, we reserve the right to refuse the participation of someone in fancy dress if we think the costume will compromise the safety of the participant.

If you have long hair, please bring a bobble so your hair can be tied up.

What happens on the day...?

Please arrive to register 30 minutes before your time slot, we intend to zip all participants within their allotted time slot however if a few people get "**Jelly Legs**" and take a little longer to take the plunge we may run a little late.

If you are running late or you have missed your time slot, please call us on **07572 774 186**. If you fail to arrive no refund will be given.

After registration you will be kitted up and briefed by our zip team. Every participant will be weighed to ensure you meet the minimum or maximum weight restrictions. You will be provided a helmet and a harness.

When it's your turn, take a deep breath, GO FOR IT and enjoy!! Screaming and shouting is encouraged!

Where can I keep my belongings...?

Unfortunately, we do not have the facilities to secure any personal belongings so would suggest that you leave them with friends or family.

You can zip with your mobile phone or GOPRO etc, but these must be securely fastened to you, if not the zip team will ask you to remove before zipping. We cannot be held responsible for loss or damage to your personal items

How high is the Zip...?

The zip starts from a cradle suspended 150ft up in the air

How fast will I go...?

You can travel up to approximately 30mph.

Where can my family / friends watch...?

Best views are long the route of the zip or from the landing zone area.